



GUARDIAN
PROTECTION PRODUCTS, INC.

FURNITURE PROTECTION

Wood and Hard Surface Coverage Summary

Guardian understands that a new furniture purchase is an important decision and investment. Guardian offers Furniture Protection Plans that allow you to relax and enjoy the beauty and comfort of your new furniture without the worry of life's little accidents.

If a covered stain or damage occurs, simply call the toll free customer service line within 5 days of the incident. Services may include:*

- Professional cleaning for covered accidental stains
- Professional repair for covered accidental damages
- Zero labor charge on part replacement
- Full item replacement if unable to clean or repair

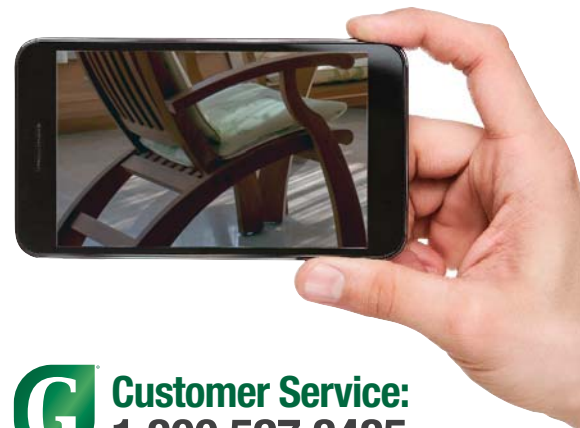
Your retailer has a complete set of terms and conditions, including coverages, limitations, and exclusions. Ask your sales associate for a sample to review.

You will receive a copy of your protection plan documents via the email address that you provided to your retailer at the time of your purchase. You may also view your documents online by visiting GuardianProducts.com and clicking on the "My Plan Documents" button. Please review the terms and conditions of your plan. If you have any questions contact Guardian Customer Service at the number below.



How to Submit a Service Request

1. Call our toll-free Customer Service number within 5 days when a covered stain or damage occurs.
2. To help expedite the service request process have your original itemized receipt and Plan documents in hand.
3. Be prepared to describe the incident, including when and how it occurred, the size of the stain or damage and the location. A photo may be requested to better assist with your service.



Accidental coverage for wood and hard surfaces includes*

Food or beverage stains	✓
Mold and mildew stains caused by food or beverage spills	✓
Breakage of wood or other hard surface from a specific incident	✓
Gouge, heat mark or liquid ring from a specific incident	✓
Chip, scratch or breakage of glass or mirrors and loss of silvering on mirrors (except crowned or curved glass)	✓
Checking, cracking, bubbling or peeling of finish from a specific incident	✓
Finish fading during the first year of the Term	✓

*Some exclusions apply. See protection plan terms and conditions for complete details. Protection plans provided by CNA Warranty Service, Inc. or one of its affiliates, and administered by Guardian Protection Products, Inc. Hickory, NC | GuardianProducts.com | LC-TS35-W | 12/2017



Customer Service:
1.800.527.8485