

# Why You Should Own a Guardian Furniture Protection Plan

## Get peace of mind protection for common accidental stains and damages

Guardian understands that a new furniture purchase is an important decision and investment. This 5 year Furniture Protection Plan allows you to relax and enjoy the beauty and comfort of your new furniture without the worry of life's little accidents.



### How the Protection Plan Works\*

If a covered stain or damage occurs, simply call the toll free customer service line within 30 days of the incident. Guardian may send a cleaning kit or schedule a service technician to come to your home to provide one of the following services, all at no cost to you!

- Professional cleaning for covered accidental stains
- Professional repair for covered accidental damages
- Full item replacement if unable to clean or repair

### Protection Plan Details\*

The Guardian Protection Plan is designed to cover accidental stains or damages that occurred from a specific incident. Only the accidents listed on the other side are covered under this Guardian Plan.

### Summary of Protection Plan Exclusions\*

- Any pet damage
- General soiling and accumulation of stains
- Odors
- Normal wear
- Surface scratches

Your retailer has a complete set of terms and conditions, including coverages, limitations and exclusions. Ask your sales associate for a sample to review.

### How to Get Your Protection Plan Documents

You will receive a copy of your protection plan documents via the email address that you provided to your retailer at the time of your purchase. You may also view your documents online by visiting [GuardianProducts.com](http://GuardianProducts.com) and clicking on the "My Plan Documents" button. Please review the terms and conditions of your plan. If you have any questions, contact Guardian Customer Service.

| Accidental Coverage Includes*  | Fabric | Leather | Wood |
|--|--------|---------|------|
| Food or beverage stains  | ✓      | ✓       | ✓    |
| Human or pet bodily fluid stains   | ✓      | ✓       |      |
| Grass, grease, ballpoint pen ink, cosmetics, iodine, lipstick, crayon and shoe polish stains   | ✓      | ✓       |      |
| Nail polish stains   | ✓      | ✓       | ✓    |
| Rips, cuts, burns or punctures from a specific incident  | ✓      | ✓       |      |
| Breakage of wood or other hard surface from a specific incident  |        |         | ✓    |
| Gouge, heat mark or liquid ring from a specific incident   |        |         | ✓    |
| Chip/breakage of glass or mirrors, loss of silvering on mirrors (except crowned or curved glass)   |        |         | ✓    |
| Checking/cracking/bubbling/peeling of finish from a specific incident  |        |         | ✓    |
| Breakage of frames, springs, mechanisms and reclining, inclining, heating, vibrating functions will be covered if they were covered by the original manufacturer's warranty that has expired | ✓      | ✓       |      |

### How to Submit a Service Request

1. Call our toll-free Customer Service number within 30 days when a covered stain or damage occurs.
2. To help expedite the service request process have your original itemized receipt and Plan documents in hand.
3. Be prepared to describe the incident, including when and how it occurred, the size of the stain or damage and the location. A photo may be requested to better assist with your service.



**Customer Service:**  
**1.800.527.8485**

\*Some exclusions apply. See protection plan terms and conditions for complete details. Protection plans provided by CNA Warranty Service, Inc. or one of its affiliates, and administered by Guardian Protection Products, Inc.

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